

Virtual Care Platform Overview

The AngelEye Virtual Care Platform provides hospital NICUs, PICUs, ICUs, surgery and other departments with a robust virtual communication and patient education system for clinicians, patients, and families. The platform was designed using an advanced camera and audio technology developed in collaboration with the University of Arkansas for Medical Sciences. The platform enables store and forward communication, and/or one-way real-time communication during the hospital stay and after discharge. This enhanced level of engagement allows for more efficient workflows, better outcomes, and increased patient satisfaction.



AngelEye Virtual Care Platform



The Virtual Care Platform includes three primary applications and offers integration with the EHR.

FAMILY ENGAGEMENT APPLICATION

Hospitals install a high-resolution camera and LCD confidence monitor at the bedside. This allows parents and families to connect via live-streaming video with their infant or child from any device that has an internet connection, including smartphones, PCs, and tablets. During times when greater privacy is needed, the camera can be turned off at the bedside with a simple switch by the staff. Additionally, the optional one-way direct audio communication allows the primary parent account to talk or sing to their infant or child.

The Family Engagement application is especially beneficial for remote family members who cannot visit the patient in person.

Application features include:

- Bed Management system integration via ADT HL7 transaction
- Single sign-on for staff
- Family account management
- Ability to assign multiple patients to a family account
- Real-time family chat
- One-way patient text updates and surveys from staff to primary parent account
- Language Translator, 100+ languages powered by Google Translate
- Flexible viewing 24/7 or designated hours

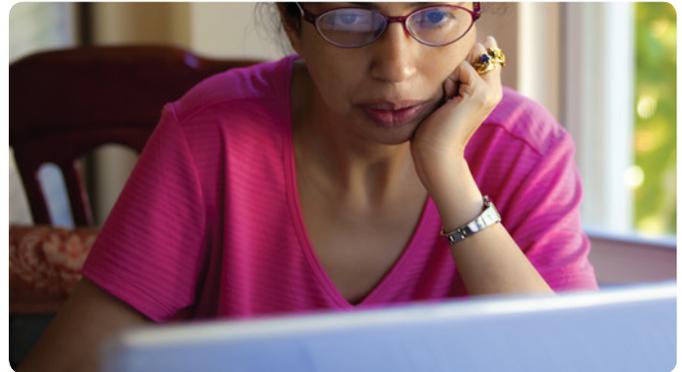


PATIENT AND FAMILY EDUCATION APPLICATION

One of the key elements of most hospitals' quality initiative is greater access to educational information for patients. This is especially critical for patients in the NICU, PICU, ICU, or surgery center who often have ongoing and complex care needs. The Family Engagement application allows hospitals to easily share both video-based educational information and documentation customized to a patient's condition or to a specific hospital unit.

Application features include:

- Pre-recorded personalized "how to" videos
- Customized training information
- Post-discharge documentation (available up to 90 days)
- Interactive clinical and patient communication
- 24/7 viewing access via any web-enabled browser, IOS or Android device
- Record/audit of views by patient/family
- HIPAA-compliant content storage
- Centralized Content Repository



CLINICAL COMMUNICATION APPLICATION

Continuity of care requires consistent communication not only between clinicians but with patients/families. The Clinical Communication Application provides tools that make it easy to send patient status updates to family members during surgery or hospital stay.

Application features include:

- Store and forward patient update videos
- Patient picture updates
- Text updates, scripted or free text
- Communications sent to primary account holders only
- Information available for 24 hours
- Stored to ensure HIPAA compliance



MEANINGFUL CONNECTION DURING CRITICAL MOMENTS

The AngelEye Virtual Care Platform provides an extra layer of care, security, and comfort extending from the hospital to the home. Each platform application is designed to promote a culture of collaboration between patients, families, and clinicians. The result is reduced readmissions, improved outcomes, increased patient satisfaction, and an overall better patient experience.



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